

# Community Action



Councilwoman Gail Minshev, Chairwoman  
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## of Etowah County

Dr. Gary O. Lewis, Executive Director  
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### October 7, 2022 Public Service Announce LIHWAP (Water Assistance Program)

Community Action of Etowah County, Inc. is assisting households of Etowah County with water bills. Office hours are 8 a.m. to 5 p.m. Monday through Friday, the office is closed from noon until 1 p.m. for lunch. Only applicants with pending applications will be served on Fridays.

**Regular Water Assistance** will be provided to household who need assistance with a current water and/or wastewater service bill. The household is **NOT** required to have a past-due balance.

**Crisis Water Assistance** will provide assistance to households that meet all points of eligibility and meets one of the following: Water is off, has a disconnect notice, and has a past due balance. Crisis may be used to pay the **entire water and/or wastewater** services account balance to include **current charges, arrearage, deposits, reconnect fees, penalties, taxes, and other similar charges.**

**Note:** Households with a **BUNDLED BILL** for their water and wastewater services. . . CRISIS may **ONLY** be used to **COVER THE CHARGES RELATED TO WATER, WASTEWATER SERVICES, and/or STORM WATER.**

Households must meet all points of eligibility before assistance can be awarded. Documents provided must be for the month before the date of your appointment. The following documents are required and may be submitted through fax or email. Total Household Gross Income (from all sources); Social Security Cards for all household members (Medicaid Cards **are not** accepted); Photo ID of head-of-household and/or spouse. **(Cannot except Photo ID expired over 6 months).** Food Stamp Allotment letters for all household members (SNAP benefits); Child Support payments received (bank statements or electronic copies accepted). A written statement from the parent **is not accepted.** Current/Signed Lease Agreement (Public Housing Lease showing utility allowance), Household members who are unemployed and currently do not have income must complete a "Declaration of Household Income" form provided by Community Action of Etowah County. Employed household members must provide check stubs as verification of income. Bank statements **cannot be used** to verify income from SS or SSI benefits. If a person has applied for SS or SSI and the status is pending, a letter from the Social Security Office or a representation letter from any attorney is required. Custody claims must be verified with legal documentation, such as Guardianship declarations.

In addition to all other eligibility requirements, households must provide proof of out-of -pocket "utility allowance" and "utility reimbursement" payments (Lease Agreement/Tenant Income Certification). Please note that the following Water Authorities within Etowah County are participating Vendors for this Water Assistance Program: **Gadsden, Tillison Bend, Whorton Bend, Rainbow City, Attalla, Reece City and Hokes Bluff.**

Fiscal Year 2022 Monthly Income eligibility requirements are:

1 person . . . . .	\$1,610.00	5 persons . . . . .	\$3,880.00
2 persons . . . . .	\$2,177.50	6 persons . . . . .	\$4,477.50
3 persons . . . . .	\$2,745.00	7 persons . . . . .	\$5,015.00
4 persons . . . . .	\$3,312.50	8 persons . . . . .	\$5,582.50

For more information contact Community Action fo Etowah County at (256) 546-9271.